

**IGF 2020**

**Best Practice Forum**

**Data and New Technologies in an Internet Context**

**Call for Case Studies**

The IGF [Best Practice Forum on Data and New Technologies in an Internet Context](https://www.intgovforum.org/multilingual/content/best-practice-forum-on-data-and-new-technologies-in-an-internet-context) wants to establish a dialogue on how users' data is collected, analyzed and used, and best practices to ensure that the data is used to bring benefit and not to harm users.

COVID-19 has accelerated this debate in various ways, however, several of the concerns pre-date the pandemic and similar challenges exist in different contexts.

The BPF has mapped different challenges and potential issues that may arise when data is collected and used, and compiled them in a [Data and New Technologies Issues Card](https://www.intgovforum.org/multilingual/content/data-new-technologies-issues-card).

The BPF is now looking for **case studies and examples of how stakeholders address the challenges that emerge when collecting and using users' data.** The case studies should help the BPF with identifying existing practices that help to ensure that users’ data is used in such a way that the users benefit from their data and that their data is not used to harm them.

**Possible case studies:**

* The BPF is looking for examples of **applications (deployed or under development) that use users’ data**. The BPF wants to understand what the pursued benefit is for the user(s) whose data is being used, and what measures are being taken to avoid that the collected data may be used to harm the user. In other words, what measures are being taken to address challenges identified on the [Data and New Technologies Issues Card](https://www.intgovforum.org/multilingual/content/data-new-technologies-issues-card) .
* The BPF is looking for examples of **frameworks, guidelines and policies** that address challenges identified on the [Data and New Technologies Issues Card](https://www.intgovforum.org/multilingual/content/data-new-technologies-issues-card) and aim to ensure that users can benefit and are not harmed.

The BPF is interested in case studies related as well as unrelated to COVID-19.

**Instructions:**

Case studies can be submitted by

* email to bpf-IoT-BD-AI@intgovforum.org
* filling in the form at <https://www.intgovforum.org/multilingual/content/bpf-data-new-technologies-case-studies>

We recommend using the below questions as guidance, but welcome case studies in other formats as well.

Case studies will be published on the [BPF Data & New Technologies webpage](https://www.intgovforum.org/multilingual/content/best-practice-forum-on-data-and-new-technologies-in-an-internet-context) and included in the output report.

Deadline: 1 September 2020.

***IGF 2020 - BPF Data and New Technologies***

***CALL FOR CASE STUDIES***

**Case study**

1.1. **What best characterises the case study you are submitting?**

Is it an example of an application of data and new technologies or rather a framework or policy?

* Data and technologies APPLICATION
* FRAMEWORK or POLICY
* other

1.2. **Case study description**

Please provide a brief description of the case study, and the overall purpose.

1.3. **Background information / urls**

Please provide links to background information, reference documents, etc.

**Addressing potential challenges related to the use of users' data**

*Please provide a brief description of how one of more challenges related to the use of users' data are being addressed. We refer to the BPF’s* [*Data and New Technologies Issues Card*](https://www.intgovforum.org/multilingual/content/data-new-technologies-issues-card) *for a list of potential issues and challenges*. *Feel free to suggest additional challenges*.

2.1 **Data collection**

Please provide a brief description of how one of more challenges related to data collection are being addressed. We refer to the BPF’s Data and New Technologies Issues Card, but you can also discuss additional challenges that are not yet included on the Issues Card.

2.2 **Data Storage**

Please provide a brief description of how one of more challenges related to data storage are being addressed. We refer to the BPF’s Data and New Technologies Issues Card, but you can also discuss additional challenges that are not yet included on the Issues Card.

2.3 **Labelling and unlocking value**

Please provide a brief description of how one of more challenges related to labelling and unlocking value are being addressed. We refer to the BPF’s Data and New Technologies Issues Card, but you can also discuss additional challenges that are not yet included on the Issues Card.

2.4 **Data sharing**

Please provide a brief description of how one of more challenges related to data sharing are being addressed. We refer to the BPF’s Data and New Technologies Issues Card, but you can also discuss additional challenges that are not yet included on the Issues Card.

**Lessons learned**

3. In addition to the information provided above, is there any other experience

(successfull or less successful) you wish to highlight? The BPF is interested in understanding what worked well and what has proved to be less successful.

**Suggestions for further work**

4. You can use the space below for suggestions for further BPF work on the issue.

These can be ways in which the BPF can continue this year's work and dive deeper, or suggestions for different focus and other issues a BPF could look into.

**Contact**

Case studies will be published online and as part of the BPF output report. We would welcome your contact details to be able to reach out to you for additional information. (email addresses will not be published) You are welcome to remain anonymous should you prefer to do so.

**Name**

**Affiliation**

**E-mail (for contact only/will not be published)**

**Country**